2020 / 2021 ANNUAL REPORT



NORTH END WOMEN'S Centre 2020/2021

BOARD OF DIRECTORS

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Staff:

CYNTHIA DREBOT, ED ALEX IRELAND, STAFF REP

BOARD MEMBERSHIP

The NEWC Board of Directors' primary responsibilities include governance, strategic direction and accountability. They delegate authority to the Executive Director, review the centre's Vision, Mission and Values, monitor and approve financial reports and centre budgets, serve on board committees and promote NEWC's activities.



SERVICE AREAS

Our service areas are offered to women over the age of 18 and their children.

COMMUNITY SUPPORT

- Health & Wellness Program
- Counselling Program
- Parent/Child Program
- Settlement Program
- Drop-In Program
- Outreach Program

RECOVERY + HOUSING SUPPORT

- Moon Medicine Rising Program
- Transitional Housing Program

COMMUNITY DEVELOPMENT + ENGAGEMENT

- Summer Program
- Volunteer Program
- Financial Empowerment
- Housing Support Program
- Up Shoppe: Social Enterprise Thrift Shop
- -





NEWC responds to the pandemic...

With the support of funders/donors and in partnership with sister organizations, NEWC has remained open throughout the pandemic as an essential service, assisting in responding to the increase in food & basic needs insecurity, homelessness/insecure housing, isolation/mental health issues, intimate partner/domestic violence, and problematic substance use/overdoses:

- Individual & group supports moved to outdoors, online & phone sessions
- Basic needs items supplied at the door: toiletries, menstrual, baby, snacks, & extreme weather safety items
- Ceremony ie full moon ceremony & drumming moved online with kits available at the door
- > Free yoga classes offered online
- Harm reduction supplies made available including the introduction of fentanyl test strips
- Settlement services moved outdoors & online
 Social enterprise thrift store Up Shoppe provided clothing at reduced rates and free for emergencies
- Drop-off income tax filing services offered again this year

VISION: Women thriving on their chosen paths.

MISSION:

NEWC facilitates opportunities for healing, wellness and capacity building through diverse community- centred approaches.

BOARD CHAIR AND EXECUTIVE DIRECTOR REPORT

While every year brings its own challenges, 20-21 was truly like no other. Covid-19 changed life for just about everyone; but the hardest-impacted were the folks in society who already were facing the toughest struggles – people on the margins of the economic system, the un- and underemployed, unsheltered folks, those living in poverty and/or with disabilities, those already carrying trauma. We know that women have been harder hit. Indigenous and racialized folks have seen the highest levels of illness and death.

If the pandemic taught us anything, it was about the inequalities and gaps that exist, and are perpetuated in our world.

Many of NEWC's participants happen to find themselves in the intersections of these situations and their already great stresses were made worse as facilities shut down, government services went online and basic necessities of life became harder to access. Isolation, lack of technology, overdose, gender-based violence and the ever-present threat of infection have made for huge, and often heartbreaking challenges for the women we serve.

NEWC's staff, despite dealing with their own personal covid-related stresses, and seeing first-hand the problems that so many community members were experiencing, stayed with North End women every step of the way. Masked and physically distanced of course, they pivoted like champions every time a new public health order was issued, supporting and lifting each other up, and devising creative ways to deliver programs and services to the community. Truly, NEWC's staff are some of the front-line heroes of the pandemic. While we had to adjust the drop-in work and move much of our own work online, NEWC did not shut down.

Through a donation, we were able to distribute phones to women who had no digital access. New innovations were successfully implemented including distribution of harm-reduction kits, daily street outreach and a brand new settlement program working with newcomers. Drumming circles went online, tobacco got passed virtually... Important trainings on oppression and on gender inclusion added to the depth of understanding and knowledge of community members' experiences.

Board work went online for our monthly meetings and committee work. We made progress on our planning for upgrading and consolidating all our services into the Selkirk Avenue location including a viewing of the architectural feasibility study from the wonderful folks at Prairie Architects. Covid gave us lots to think about in terms of space for programs and administrative work (including the possibility of remote work) which will be important to incorporate as we move forward with funding and operational feasibility.

We acknowledge with gratitude the many funders and donors whose financial support made all the work possible through this very challenging year. In solidarity with residential school survivors & loved ones...

This year was not only extremely challenging because of the pandemic, but also the late confirmation of Indigenous children buried in residential school grounds.

NEWC acknowledges the ongoing painful intergenerational trauma for surviving families and the ongoing colonization and oppression within our various systems including CFS, enforcement, justice, prison, etc.

We acknowledge that the residential school system was cultural genocide at the hands of the church, crown, government and RCMP.

For those of us that are settlers here, we urge you to read/action the TRC Calls to Action (link below), challenge racism in your family and friend circles, donate to IRSSS (<u>www.irsss.ca</u>), and check in on your Indigenous friends who are grieving.

<u>http://trc.ca/assets/pdf/Cal</u> ls_to_Action_English2.pdf

COMMUNITY SUPPORT

From the beginning of the pandemic and throughout the last year, our work with participants here at NEWC has never stopped. While covid-19 forced many places to close their doors or suspend services, many essential organizations like NEWC, did not. For almost 37 years, we have been responding to the needs of the community and 2020-2021 has been no different. At NEWC we have tried to be innovative in our response to the ever-changing demands of this global pandemic to ensure that we are here for those that count on us, while following public health protocols to keep everyone as safe as possible. It has been no easy feat.

While physical distancing is an important factor in reducing the spread of covid-19, the feelings of connection and belonging are critical in combating the impacts of social isolation during these times of crisis. We are honoured to be a safe place that the community trusts.

While we are all experiencing this global pandemic together, the folks that access services here are facing the pandemic with the compounding factors of homelessness, the rising risk of overdose and escalating situations of intimate partner/domestic violence at home. MMIWG2S folks continue go missing at alarming rates. The need for support has never been greater.

Here are some of the ways we have had to be creative in our service delivery and continue to move forward:

- The Eat and Learn lunch offered through the Health & Wellness Program has been, 'To -go'.
- Groups like Red Road to Healing went virtual on Zoom.
- Drop-in offered access to key services including: phone, washroom, harm reduction supplies, referrals and drop-off income tax filing services. With additional funds and in-kind donations, we were also able to provide emergency food, hygiene supplies and other essential items like masks and hand sanitizer to the community.
- Full Moon ceremony kits were made available for pick up because traditional ceremony is vital to healing and wellness.
- The Buffalo Gals drum group met outdoors throughout the summer of 2020 and continued on to stream online Tuesday nights.
- In May of 2020, we recorded a 10-part web series for Women Transforming and the videos had 4000+ views!
- A NEWC volunteer yoga instructor provided free YouTube yoga sessions.

Although it is clear that there will be no quick return to the "old normal" of the pre-pandemic days, we are committed to maintaining connection and consistency for folks.



COMMUNITY SUPPORT STATS

Health & Wellness Program

Emotional Support (Healing & Sharing Circles)

16 Women Transforming Sessions - 113 Participants 10-Part Women Transforming (Facebook web series) over 4000 views 10 Red Road to Healing Sessions - 11 Participants

Buffalo Gals Drumming

36 Drumming Sessions x 2 hours each (76 hours) 1260 Participants (average 35 participants online)

Physical Activity

11 Yoga sessions total- streamed online (YouTube)55 Participants total8 women attend on average (views)

Nutrition

43 Eat & Learn sessions

1669 Participants (average 39 participants per session) Note: Meals provided at the drop in door while supplies lasted for each day. COVID-19 has highlighted how incredibly insecure access to food is for our participants.

Cultural Activities

10 Full Moon Ceremonies - 104 participants Sweat lodge ceremonies cancelled (covid) 1 Cultural Teaching of Wiindigo Con -28 participants (in-person pre-covid)

Counselling Program

Women reached 195 Intakes 61 Counselling sessions 779 Groups 9 Sessions 48 Women reached 34 Graduates 34 Advocacy/basic needs/community sessions: 1628

Parent/Child Program

Parenting groups 3 Sessions 18 Women reached 22 Graduated 13 Total attendance 35 Total support sessions 125

Settlement Program

Individual women reached 122 Bridging the Gap group – 70 newcomer women and 12 Indigenous women Trauma groups co-facilitated with Mount Carmel Clinic Settlement Program 15 Cross Cultural Wellness Group co-facilitated with Mount Carmel Clinic 18

Drop-In Program

Drop-Ins 17,926 Referrals 237 Community phone use 346 Women receive info and referrals (internally & externally) for resources such as housing/shelter, crisis & mental health supports, CFS & EIA systems advocacy, basic needs, medical, legal aid and more. Drop-In also provides refreshments/snacks in a safe space for women to warm up/cool down, connect with staff and other women, and use the washroom & community phone.

Outreach Program

Community outreach 343 participants Empowering Sisterhood Group -10 sessions and 28 attendees Agency Networking 90 agencies Orientation 36 participants



RECOVERY + HOUSING SUPPORT

Recovery & Housing Support

The Recovery & Housing Support service area includes the Moon Medicine Rising Program and Transitional Housing Program out of Chriss Tetlock Place. The Moon Medicine Rising Program works from a holistic lens with participants in support of their goals of stability, independence, and health & wellness. Participants in the Moon Medicine Rising Program can attend programming available throughout NEWC and can choose to either live in transitional housing or out in the community.

Moon Medicine Rising Program

The Moon Medicine Rising Program provides services to women who have or are exiting the sex trade and/or are survivors of sexual exploitation. The participants have access to weekly individual counselling and groups as well as life-skills workshops. NEWC works with participants from a harm reduction and anti-oppressive lens to support them in their healing journeys.

Transitional Housing

We have 8 Transitional Housing beds available to women participating in the Moon Medicine Rising Program.

What participants are saying:

"My life before living at CTP was corrupt, unstable, and I felt completely lost, but now I am finding my way, I feel safe and I am growing in learning my culture. I am slowly opening up and really want to be a part of the programming that is offered to me. I had an amazing group workshop today where I felt safe to cry for the first time, crying felt good in sharing in a group and feeling safe to open up. I am healing slowly and feel supported 100% by the staff. I am looking forward to continue growing here at CTP and in the MMR Program."

"My life before the MMR program was sh*t, I was couch surfing, homeless and had addiction issues. CTP gave me a safe place to heal and to heal in ceremony which makes me happy to start learning my traditional culture. I feel grateful to be here at CTP and that I can move forward on my journey. This is also a safe place for me to have visits with my kids and supportive staff to encourage me in my journey. I have been able to complete parenting and Red Road to Healing programs while here at CTP."

Program Statistics

Intakes 21

Counselling

Scheduled Individual Counselling Sessions 256

Unscheduled support sessions 211

<u>Groups</u>

33 Therapeutic Groups and

27 Educational Workshops

facilitated by staff, art therapists, and Elders from the community offering traditional teachings and ceremonies.

Life Skills

120 Life Skills workshops

Basic Needs

433 basic needs, advocacy, and community supports provided

Transitional Housing

13 participants lived in our transitional housing this year while participating in our Moon Medicine Rising Program.

Successful Completion

5 participants successfully completed the Moon Medicine Rising Program.



COMMUNITY DEVELOPMENT & ENGAGEMENT

Summer Program

The summer program provides recreational activities and outings to women caregivers and children in their care. Activities vary and include arts & crafts, games, sports, educational presentations and field trips to local places. The program runs two to three times per week for eight weeks in July and August.

Activities 13 Adults attending 76* Children attending 147*

*Numbers include adult and children attending multiple sessions.

Activities for the summer included: kickoff for the program, arts & crafts, Seven Sacred Teaching through storytelling and drumming, splash pads, Birds Hill beach day, Prairie Wildlife Rehabilitation presentation of owls, bowling, Assiniboine Zoo and a program wind up.

Volunteer Program

Volunteers play an important role at NEWC. This year volunteer activities were very limited due to the Covid19 restrictions. One of the highlights of the volunteer program this year was having some long time volunteers, Chris Kluke & Family, cook a Holiday dinner for 100 participants and deliver it to NEWC! Staff then individually packaged and delivered meals to community participants.

Our Fund Development Volunteers also played a big role in planning for (then cancelling) our annual fundraising event due to covid19. Big thank you to Marla Lewis and Lorraine Thomas for all of their help! NEWC is so fortunate to have these dedicated volunteers working alongside us.

Financial Empowerment

Free Income Tax Preparation – completed 192 tax returns Individuals served received combined total of approx. \$1,079,104.82 in refunds and access to benefits.

NEWC also hosted 1 community management workshop -Money Management Workshop Series in partnership with SEED Winnipeg

Housing Support Program

The Housing Support Program provides support to women who are homeless or at risk of becoming homeless. Participants work on securing more stable housing with the support of the Housing Mentors. Individual and group sessions are available on housing, life skills, and pre-employment to provide participants with skills to find and maintain safe and stable housing.

18 women were housed

- 12 pre-employment workshops facilitated
- 24 housing workshops facilitated
- 58 women received housing support



COMMUNITY DEVELOPMENT & ENGAGEMENT CONT...

The Up Shoppe – Social Enterprise

The Up Shoppe (aka "little shop with a big heart") did not operate at full capacity this year due to Covid19 and a fire that required extensive repairs and renovations. A grand re-opening was celebrated on September 28th. Throughout the remainder of the year, the shop adjusted to the closures and the number of community members allowed to shop at one time based on Provincial Health Orders.

Customers 1,982 Donations 518 Fine Option hours 8 Fine Option Participants 1 Emergency referrals for free clothing 80 Total sales for the 2020-2021 year \$29,052.46





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INDEPENDENT AUDITOR'S REPORT

Email del@ delhallidaycpa.ca

To the Directors of North End Women's Centre Inc.

Opinion

I have audited the accompanying financial statements of North End Women's Centre Inc., which comprise the statement of financial position as at March 31, 2021 and the statements of operations, net assets and cash flows for the year ended March 31, 2021, and a summary of significant accounting policies and other explanatory information.

In my opinion, the financial statements present fairly, in all material respects, the financial position of North End Women's Centre Inc. as at March 31, 2021 and its financial performance and its cash flows for the year then ended in accordance with Canadian Accounting Standards for Not-for-Profit Organizations.

Basis for Opinion

I conducted my audit in accordance with Canadian generally accepted auditing standards. My responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of my report. I am independent of the Organization in accordance with the ethical requirements that are relevant to my audit of the financial statements in Canada, and I have fulfilled my other ethical responsibilities in accordance with these requirements. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian Accounting Standards for Not-for-Profit Organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Organization's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Organization or cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Organization's financial reporting process.

INDEPENDENT AUDITOR'S REPORT, CONT'D

Auditor's Responsibilities for the Audit of the Financial Statements

My objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that included my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, I exercise professional judgment and maintain professional skepticism throughout the audit.

I also:

- Identify and assess the risk of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the Organization's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the propose of expressing an opinion on the effectiveness of the Organization's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Organization's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the Organization to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

I communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

Der Holliday

Winnipeg, Manitoba September 16, 2021 Chartered Professional Accountant

DEL HALLIDAY CHARTERED PROFESSIONAL ACCOUNTANT INC.

NORTH END WOMEN'S CENTRE INC.

STATEMENT OF FINANCIAL POSITION

MARCH 31, 2021

	Assets	2021	2020
Current assets Cash Accounts receivable (note 4) Prepaid expense Inventory	\$	482,989 71,760 5,631 <u>753</u> 561,133	\$ 252,026 27,799 13,776 2.633 296,234
Investments (note 5)		58,346	45,614
Capital assets (note 6)		<u>1,277,777</u>	1,340,768
	\$	5 <u>1,897,256</u>	\$ <u>1,682,616</u>

Liabilities and Net Assets

Current liabilities Accounts payable and accrued liabilities Deferred revenue (note 7) Loan payable	\$ 91,063 305,679 	\$ 45,688 141,621 <u>1,584</u> 188,893
Deferred capital contributions (note 8)	<u>1,163,103</u> <u>1,559,845</u>	<u>1,223,214</u> <u>1,412,107</u>
Net assets	111674	115.070
Investment in capital assets	114,674	115,970
Internally restricted net assets Unrestricted net assets	58,346	56,930
Unitestricted net assets	164,391	97,609
	337,411	270,509
	\$ <u>1,897,256</u>	\$ <u>1,682,616</u>



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NORTH END WOMEN'S CENTRE INC.

STATEMENT OF OPERATIONS

FOR THE YEAR ENDED MARCH 31, 2021

	.,	
	2021	2020
Revenue		
Grants		
Province of Manitoba (note 11)	\$ 356,400	\$ 337,121
United Way of Winnipeg	350,672	329,985
End Homelessness Winnipeg	238,267	184,885
Government of Canada	250,207	104,005
Public Safety	788,255	788,166
WAGE		
	62,500	60,160
IRCC	150,367	15 000
Other	26,563	15,929
The Winnipeg Foundation	64,642	20,730
Other grants	51,624	121,457
Retail sales – Up Shoppe	29,052	92,084
Rent	37,158	62,687
Donations	126,170	37,676
Fundraising and other income	65,864	17,151
	2,347,534	2,068,031
Expense	2,017,001	2,000,001
Office operations		
	5,649	4,774
Bank and payroll charges		
Computer services	38,644	28,954
Insurance - liability	3,921	3,934
Office, printing and postage	11,269	14,997
Telephone and internet	19,807	21,255
Furniture and equipment purchase and lease	9,394	8,260
Facility management		
Building development planning	71,651	2,562
Insurance - building	10,508	10,101
Janitorial service	23,178	13,675
Property taxes	16,905	16,886
Repairs and maintenance	75,552	74,988
Utilities	28,277	30,721
Professional fees	19,377	10,863
Travel and automobile	11,071	24,027
Wages and benefits	1,645,819	1,611,141
General	000	2.046
Board and meetings	826	3,946
Community activities	7,974	5,659
Organizational development	27,288	8,857
Staff training	32,896	33,001
Programming		
Activities and supplies	97,514	92,789
Childminding	-	7,952
Evaluation	35,683	37,020
Supplies – COVID 19	61,373	-
Purchases – Up Shoppe	24,592	6,890
	2,279,168	2,073,252
Excess (deficiency) of revenue over expense from operations	68,366	(5,221)
Amortization of deferred contributions	87,995	86,136
Amortization of capital assets	(90,875)	(98,879)
Investment income	1,416	1,004
Excess (deficiency) of revenue over expense	\$ 66,902	\$ (16,960)
Encess (deficiency) of revenue over expense	φ	$\Psi (10, 500)$



DEL HALLIDAY CHARTERED PROFESSIONAL ACCOUNTANT INC.

FUNDERS

Canadian Women's Foundation

City of Winnipeg - PPD

End Homelessness Winnipeg & Capital Project

Government of Canada

-Canada Summer Jobs

-Immigration, Refugees and Citizenship Canada

-Public Safety

-Women and Gender Equality

Local Investment Toward Employment (LITE) Province of Manitoba -Bridge Funding -FVPP -MB Justice - Victim Services SEED Winnipeg Inc. The Winnipeg Foundation -Capital Project -Stabilization Grant -Covid Relief -Professional Development United Way of Winnipeg -Sustaining Funding -Essential Needs Grant -Org Development Grant

-Covid

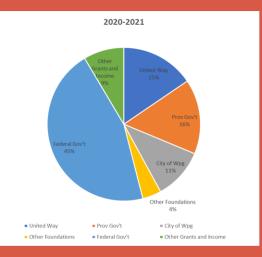
-FEFI Covid

2020/2021 STAFF

TO SEPTEMBER 1, 2021 Beaune, Kristi Brugger, Claudia Carriere, Lisa Chartrand, Tina Drebot, Cynthia Foster, Jenny Gahigi, Ellen Houde, Melanie Holt. Sheila Hupe, Lynn Irwin, Tamra Knowles, Amy Krystik, Linda Lavallee, Janice Lavallee, Vicki Lougheed, Corinne MacLure, Gail Mann, Hilda McQuarrie, Shannon Okemow, Claudette Okpala, Obianuju Oliver, Aja Pankiw, Ashley Perkins, Brigitta Ross, Steph Seivewright, Raine Singh, Sheyanne Vieira, Marnie Wark, Tracy Zewvde, Mihret

STAFF WHO ARE NO LONGER WITH NEWC, BUT CONTRIBUTED TO THE 2020-21 FISCAL YEAR:

Abdiraman, Asmahan Clearwater, Caitlin Garcia, Maren Goodwin-Ominski, Madeline Hansen, Tammy Hazlehurst, Sylvia Ireland, Alexandria Johnson, Briana Komarniski, Sandra Krahn, Aubrey Letkeman. Julie Lorteau. Deborah Paz, Sandra Peterson, Margaret Schreyer, Natasha Siha, Sandra Stroppa, Angel Suarez, Maria Vandergraaf, Andrea Yang, Ying



THANK YOU, SERIOUSLY...

We are so very grateful to all of you who really stepped up during the pandemic to help...whether that was with funder/donor dollars or gifts in-kind. So many small businesses who were/are really struggling due to safety restrictions, STILL donated proceeds to our centre. There was even a pickle pizza fundraiser for us! New partnerships were formed, new grassroots efforts have sprung up in community where gaps still exist, and even individual community members stopped by with donations of hand-knitted winter wear, homemade toiletries, sanitizer, masks and more. Some of you even Instacarted us! What?! Thank you for the tampons, water, non perishables, shampoo, tomato cages, garden beds, JUST EVERYTHING! But especially the toilet paper tho. Even the Galentine's crew pivoted when they had to cancel their annual event (due to covid19) and campaigned for donations towards our emergency distribution efforts! Incredible! You are all so amazing and we are so very grateful to each and every one of you. Meegwetch.



2020/2021 DONORS

730 Warsaw Aarti Bedi Adriana O'Neil Ainsley Scibak Al & Patti Bryski Alain Freynet Alena Rieger Alex Savangsengouthay Alexis Wolbaum Ali Martin Alida Frame Alina Joy Allana Schimdt Allen Mankewich Amber Dicks Amy Mohr Amy-Leigh Gray Andrea Clarke Andrew & Melanie Frederiksen Angie Zachary

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